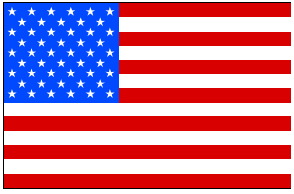


# PIKEPASS

FALL 2002 NEWSLETTER

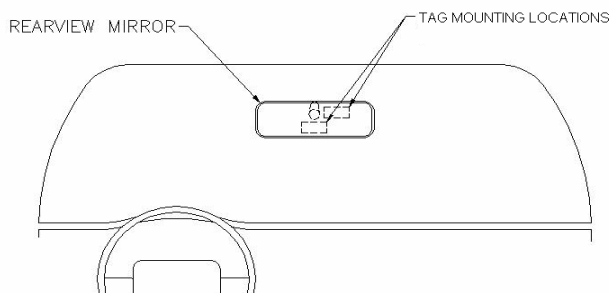


## Is Your Pass Centered?

If you haven't moved your pass to the new mounting location, you need to! With the current upgrade of our system, our new *PIKEPASS* antennas are aligned for the upper middle section of a vehicle's windshield.

All *PIKEPASS* customers should move their pass to the center of the windshield, just below, or to the right of the rearview mirror. The new mounting location will also hide the pass from your line of view while driving!

Mounting strips are available free of charge at any of our Customer Service Centers or call us to receive new strips by mail!



*(Customers who have been directed to mount their pass in a special location due to a problem windshield, should continue to mount their pass as indicated, i.e. upper left corner or bumper mounted pass.)*

**Important:** If your vehicle has any form of metalized windshield or the *PIKEPASS* is mounted directly behind any type of metal substance such as a sun guard or window antennae, the tag may not read properly and may incur incorrect toll charges. Please check our Special Vehicle List at [www.pikepass.com](http://www.pikepass.com) or call our Customer Service Center for assistance.

## Statewide Agents!

*PIKEPASS* currently has 75 Customer Service Agencies statewide to serve you. Whether you need to open a new account, add passes to existing accounts, or recycle older passes, they can help!

When visiting one of our agencies, please remember the following:

- ◆ The account holder needs to be present when opening a new account or adding a pass to an existing account.
- ◆ You will need to have your license plate number and vehicle description.
- ◆ Agencies only accept credit / debit cards for new accounts and additional passes. (For alternative options please call our Customer Service Center.)
- ◆ Transactions may take up to 30 minutes to process depending on the time of day and volume of business.
- ◆ Transactions must be submitted by 4:30pm. You may drop off your paperwork and pick up your pass at a later time if you wish.
- ◆ Agencies must handle all customers on a first come, first serve basis.
- ◆ All *PIKEPASS* Agencies welcome your business! For more information, or the agent nearest you, visit us at [www.pikepass.com](http://www.pikepass.com) and click the Customer Service link.

## We Have Your Holiday Stocking Stuffers!



Order your *PIKEPASS* Tag Holders today! We have the American Flag, OU, Schooner Wagon, OSU, OSU-Flame, or TU holders. Call us or visit our website at [www.pikepass.com](http://www.pikepass.com) for a Holder Purchase Form. Holders cost \$7.00 each by mail, or less if purchased at a *PIKEPASS* store. (**Cash or check only!**) The holders attach to your windshield in our new mounting location and your pass will easily glide in and out for easy access.



## Recycle By Internet

We are currently recycling passes manufactured in **1997** and **1998**. To find out if your pass needs to be recycled, visit our website at [www.pikepass.com](http://www.pikepass.com) and click on the recycle icon.

When recycling by Internet or checking the age of your pass, you will need to have your pass number. Your pass number is etched into your *PIKEPASS* beginning with letters "OTA". **No Internet Access?** Call our *PIKEPASS* Customer Service Center and we will gladly assist!

## New Website Features

- **Store Locator** - Find the closest *PIKEPASS* Service Center to you and we will even draw you a map.
  - **Toll Rate Calculator** - Tells how much a trip on any Oklahoma Turnpike will cost.
  - **Employment Opportunities** - Gives information on job openings, salary, and benefits.
- Hiring Statewide!**
- **Recycling** - A new recycle icon has been added to our home page for easy access to recycle older passes by Internet.
  - **Special Vehicles Listing**- a complete listing of vehicles that have metalized windshields.

**Upcoming Features** - Internet capabilities providing you full access to a range of account services on-line.



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## Creek East Extension Now Open!

The Creek Turnpike's East Extension opened for traffic August 16, 2002. This new section completes the final improvement phase for the Creek Turnpike. *PIKEPASS* customers may now drive nonstop from the Turner Turnpike, near Sapulpa, to the Muskogee Turnpike and connect to the Will Rogers Turnpike near Catoosa.



## Speed Limit Increase

The Oklahoma Department of Public Safety Commissioner and the OTA Board of Directors approved an increase on the John Kilpatrick Turnpike from 65 to 70 mph.

The Creek Turnpike's four-mile section from the Creek's West Turner Turnpike entrance to US 75 was also approved for an increase from 65 to 75 mph. The increase of speed limits became effective on August 19, 2002.



## Construction Updates!

- ◆ The Chandler and Miami side-gate toll plazas have started construction. Dedicated *PIKEPASS* free-flow lanes, new electronic equipment, and new modern canopies will provide an updated and fresh welcome to these communities. Kellyville will also begin construction for the new *PIKEPASS* free-flow lanes by the end of the year.
- ◆ The Turner Turnpike canopies over the OKC and Tulsa entrance/exits will be removed. Tulsa is nearing completion and OKC will commence following.
- ◆ The Stroud overpass bridge, at mile marker 179, will begin surface reconditioning in mid-October.



## SAVE A TREE!

Get your **STATEMENTS BY EMAIL**

- Ö Get your statement earlier - Email statements are sent on the 5th of the month.
- Ö Save our environment - Help us to eliminate printed statements and the impact to our environment.
- Ö Call our Customer Service Center to receive your statements by email - **We can all do our part!**