

PIKEPASS™

Toll free 1.800.745.3727 or OKC Metro (405) 755.8655 PIKEPASS Website: www.pikepass.com

SPRING 2004 NEWSLETTER

New style PIKEPASS



Do you have the new style PIKEPASS?

With the toll collection system upgrade nearing completion, all old style PIKEPASS tags are now being recalled. If you have a PIKEPASS that does not look like the one pictured above, it is now time to replace your pass. Beginning September 1, 2004, all old style passes will no longer operate on the Oklahoma Turnpike System. You can replace your old pass at www.pikepass.com (follow the "Recycle Your Pikepass Link") or call 1-800-745-3727 for assistance.

If you choose to recycle your old PIKEPASS via the Internet, a new pass will be mailed to you within 6 to 8 weeks with a padded envelope to return the old pass. Your PIKEPASS may also be recycled at any of our Customer Service Centers. Please call us or check our website for a service center near you.

License Plate Tags

Customers using a License Plate Tag (LPT) also need to recycle! The *old* LPT's will not work on the new toll collection system as of September 1, 2004. Your Old LPT's can be recycled for a *new* LPT that will operate on the new system. You may recycle your old LPT on our website (follow the "Recycle Your Pikepass Link") or by visiting us at either our **OKC Store** or **Tulsa Store**.

Email Services

Effective January 15th, customers who receive their statements by email also receive their replenishment notices, credit card expiration updates, EFT bank withdrawal notices, and recycle notices by email. If you would like to receive your PIKEPASS correspondence by email please call us at 1-800-745-3727. **Help us save a tree!**

Buying a New Vehicle?



Remember to update your vehicle information including the license plate, year, make and model. Keeping your account vehicle information updated eliminates the possibility of receiving toll violations due to inaccurate vehicle information. **Call us for new mounting strips and we will mail them to you free of charge!**

Phone Service Hours:

8:00am to 4:30pm
(Except State Holidays)

Toll Free 1-800-745-3727

Construction Corner!



Turner Turnpike

• The Sapulpa side-gate toll plaza renovation is now under construction for the new welcome canopies and free-flow PIKEPASS lanes. Completion of the Sapulpa side-gate toll plaza is set for the spring of 2005.

• Beginning this summer, the Wellston westbound entry ramp will be moved to just west of the McDonalds parking lot. The new entry ramp will include a PIKEPASS free-flow lane, new toll equipment, and a welcome canopy.

Will Rogers Turnpike

• The Claremore side-gate toll plaza renovation on the Will Rogers Turnpike is currently under construction for the new modifications and should complete by fall 2004.

The Afton side-gate toll plaza will be the next side-gate on the Will Rogers to begin construction this summer for the new modifications.

The OTA Report to Bondholders for Fourth Quarter 2003 can be found on our website at www.pikepass.com. From the menu items on the left side of the home page select "Newsletter/Reports".

Chickasaw Turnpike

The Chickasaw Turnpike is scheduled for a complete pavement resurfacing. Separate sections of the turnpike will be closed at intervals to complete the required rehabilitation. Motorists should expect traffic delays and detours starting late spring/early summer until the project is completed in early winter 2004.

The first section closing from S.H. 7 to S.H. 177 will detour traffic into Sulphur and will remain closed throughout the entire project. As contracts are established, detailed section closings, dates and alternative routes will be communicated through variable message signs on the turnpike, future newsletters, our website and toll free lines. Please visit www.pikepass.com or call 1-800-PIKEPASS (745-3727) for updated project information.

Speeding Up Recycle Times

Due to the huge response to our recycle program, customers have been experiencing longer than normal wait times at our Customer Service Agencies. We apologize for this inconvenience and have implemented new procedures to shorten your wait time. We can now exchange your PIKEPASS for recycling immediately upon completion of the required recycle form. All other services must still be verified by the PIKEPASS Center.

We appreciate your business and encourage you to visit any one of our 75 statewide agencies to open a new account (by credit/debit card), add a pass to an existing account or recycle your old style pass. For an agent near you, visit us at www.pikepass.com or call us at 1-800-745-3727.

Useful links at pikepass.com:

Recycle your PIKEPASS

- Easy to recycle your old tags

Maps and Toll Rates

- Toll Rate Calculator and Oklahoma Turnpikes Maps

Customer Services

- Forms to help you better manage your account
- Location Finder for our Customer Service Agents and Two Store Locations
- Location codes to assist you in reviewing your statements
- Special Vehicle listings
- Tag Mounting Instructions

Newsletters and Reports

- Find out what's new with PIKEPASS!
- Past Newsletters and Financial Reports

